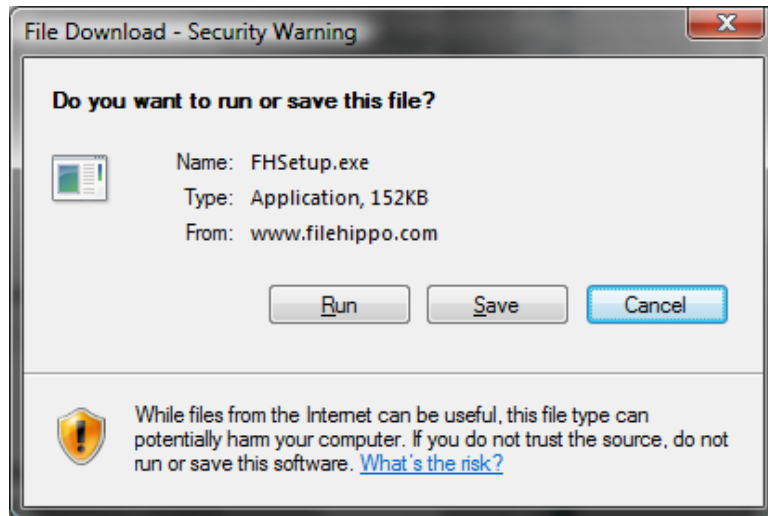# FileHippo Installation and Setup

FileHippo.com, a web download service, has released a new utility that will check programs on your PC that need updates and then lead you thru the update process. Once installed and properly configured for use with SOUP, you may add the FileHippo Update Checker to your weekly job in SOUP Configuration.
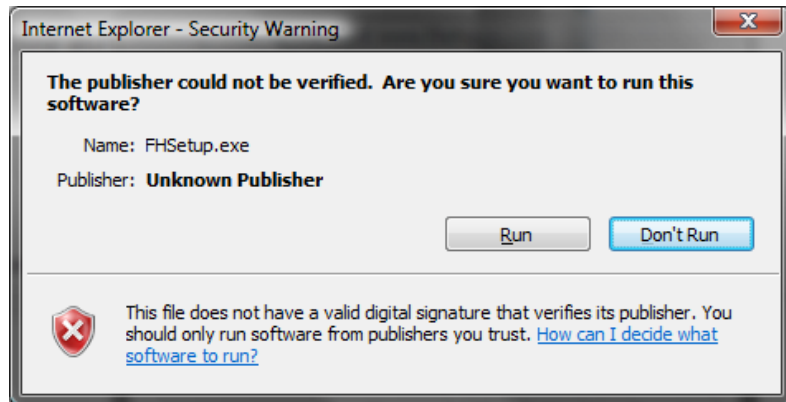
To download and install FileHippo Update Checker:

- Click on the link below:
  http://www.filehippo.com/updatechecker/

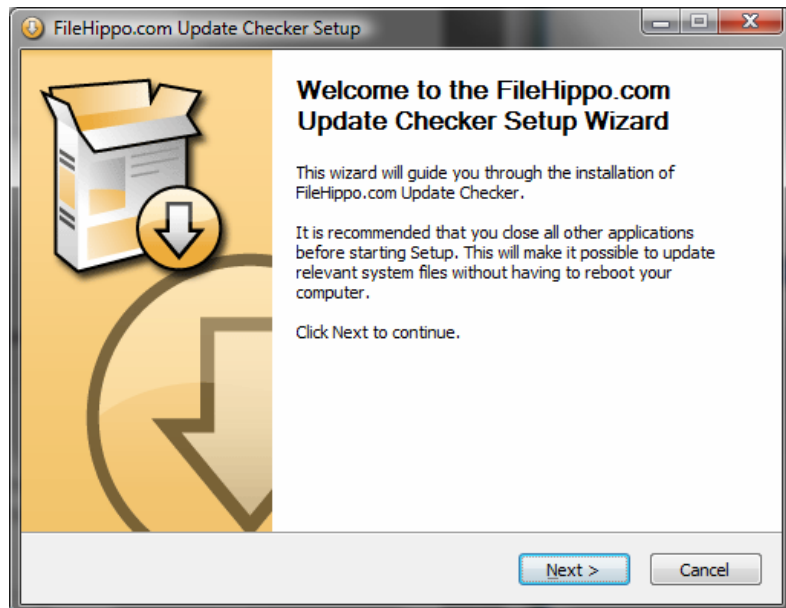- Click on the Download now green arrow.

- When you see:

  Click on Run.
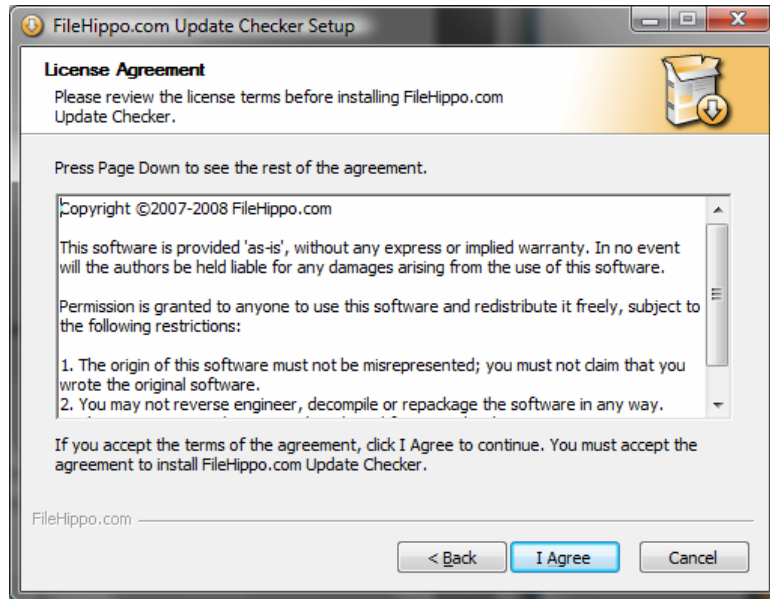
- If you are running under Vista you may see:

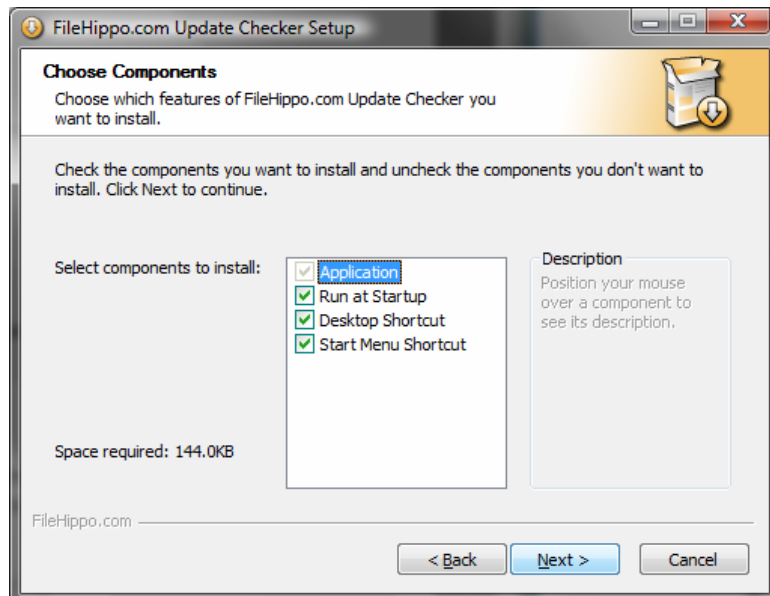Click on Run.

- You should next see:
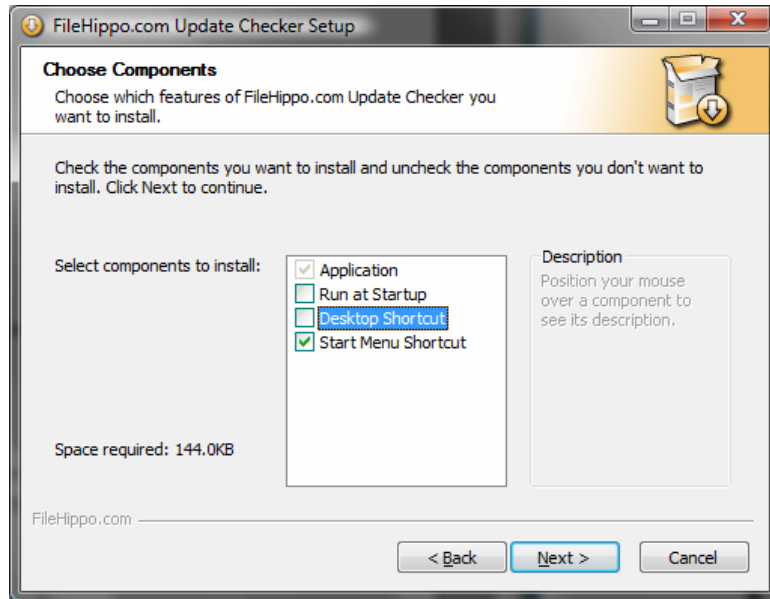

Click on Next.

- You should next see:

Click on I Agree.
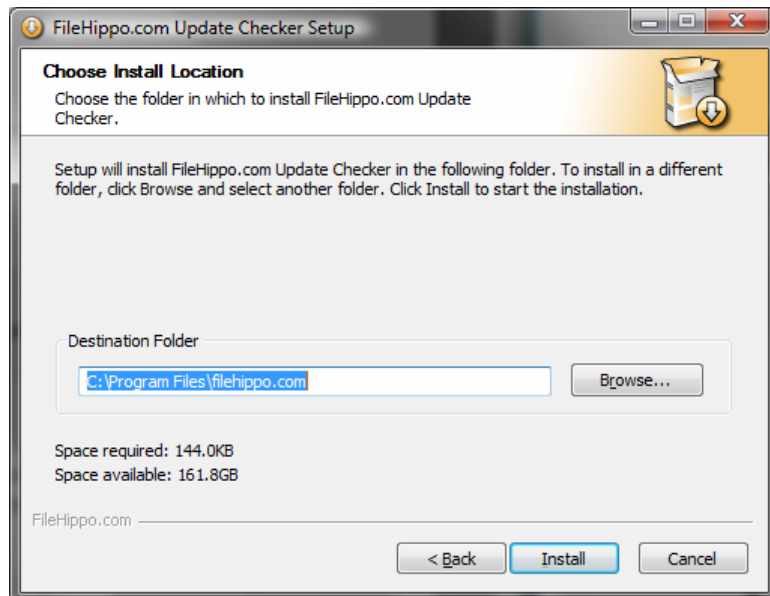
- You should next see:

Uncheck both Run at Startup and Desktop Shortcut. You should see:
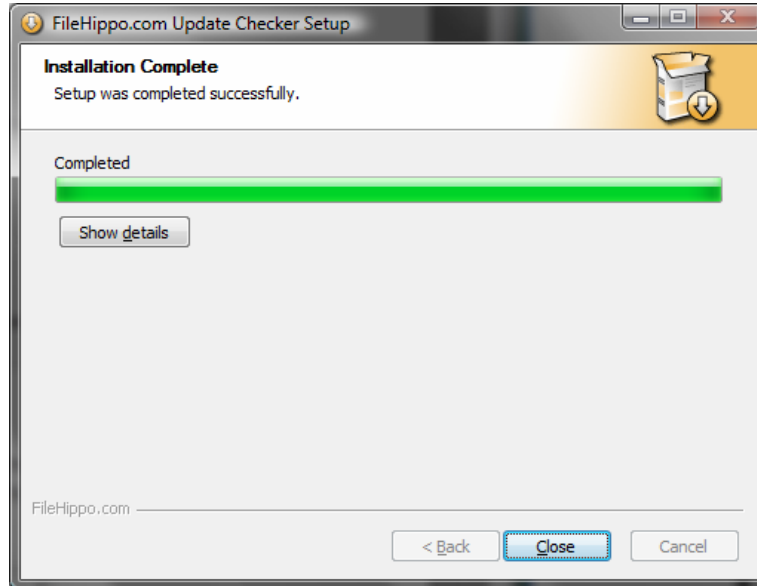
Click on Next.

- You should next see:

Click on Install.

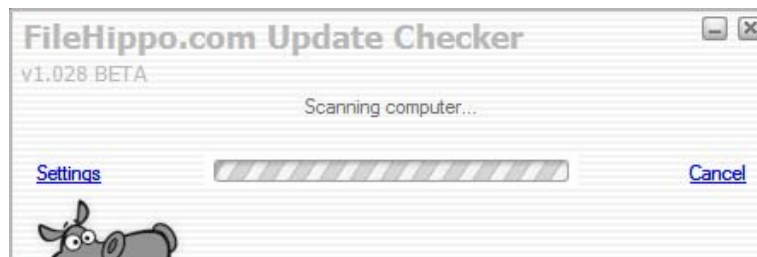- When installation finishes you should see:

Click on Close.
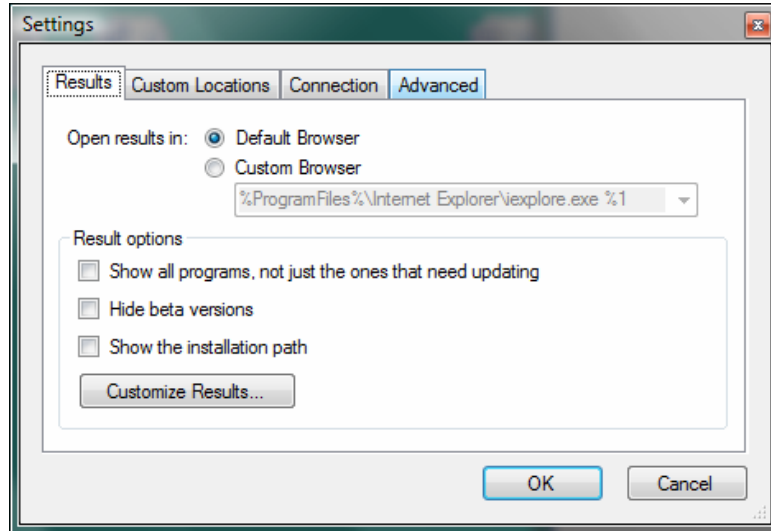
- Shutdown and restart your PC.

To configure FileHippo Update Checker for use with SOUP:

- Click on Start ➔ All Programs ➔ Update Checker (a single program, not a group). You should see:
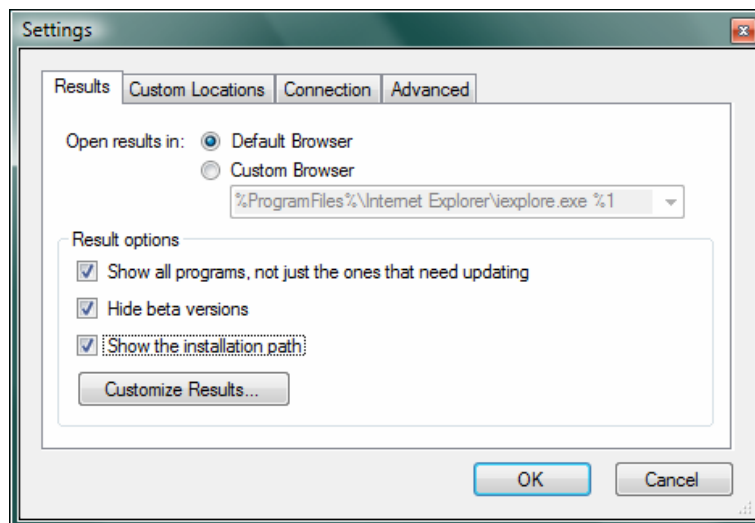

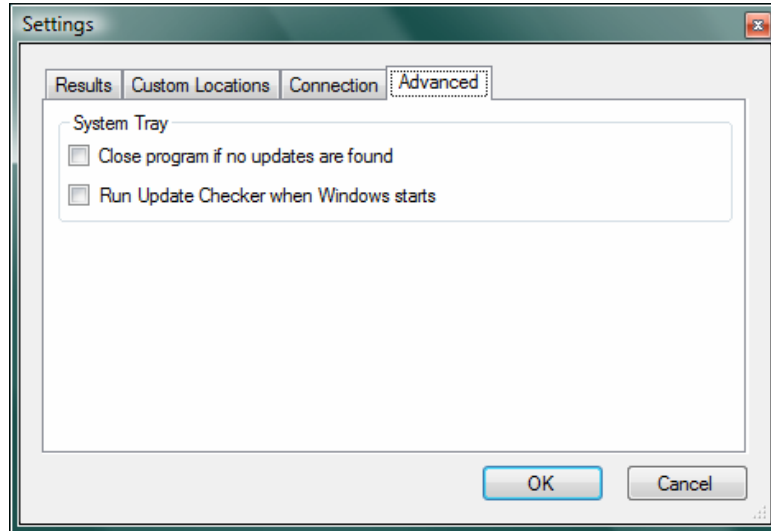Click on Settings (left side above the hippo.)

- You should see:

Settings

Results | Custom Locations | Connection | Advanced

Open results in: ● Default Browser
○ Custom Browser
%ProgramFiles%\Internet Explorer\iexplore.exe %1

Result options
☐ Show all programs, not just the ones that need updating
☐ Hide beta versions
☐ Show the installation path

[Customize Results...]

[OK]   [Cancel]

Click on all three check boxes.

- You should see:

Settings

Results | Custom Locations | Connection | Advanced

Open results in: ● Default Browser
○ Custom Browser
%ProgramFiles%\Internet Explorer\iexplore.exe %1

Result options
☑ Show all programs, not just the ones that need updating
☑ Hide beta versions
☑ Show the installation path
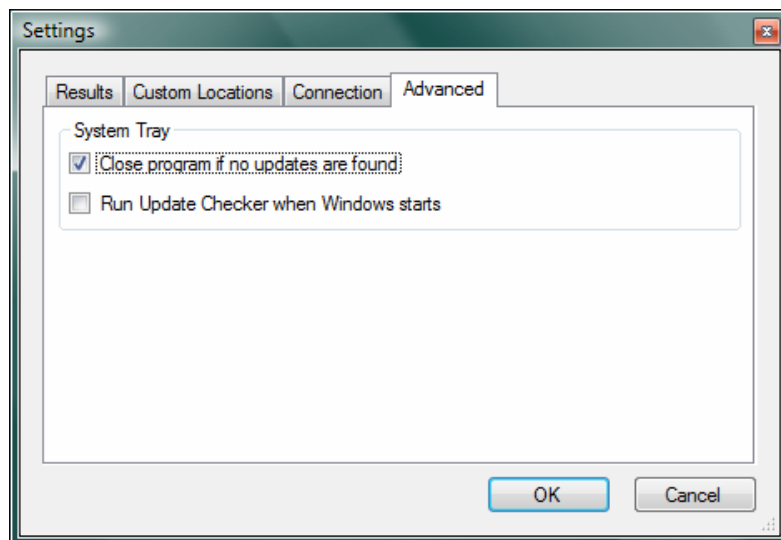
[Customize Results...]

[OK]   [Cancel]

Click on the Advanced tab (top row, right end).
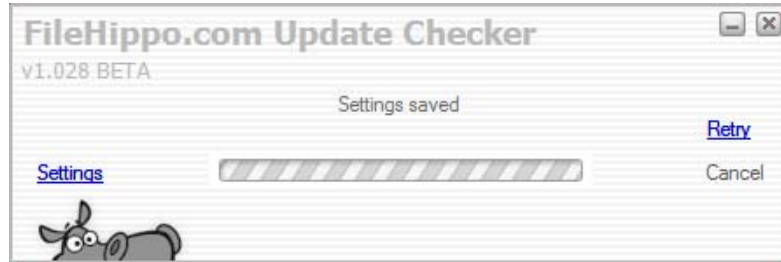
- You should see:

  Click on the option to Close program if no updates are found.
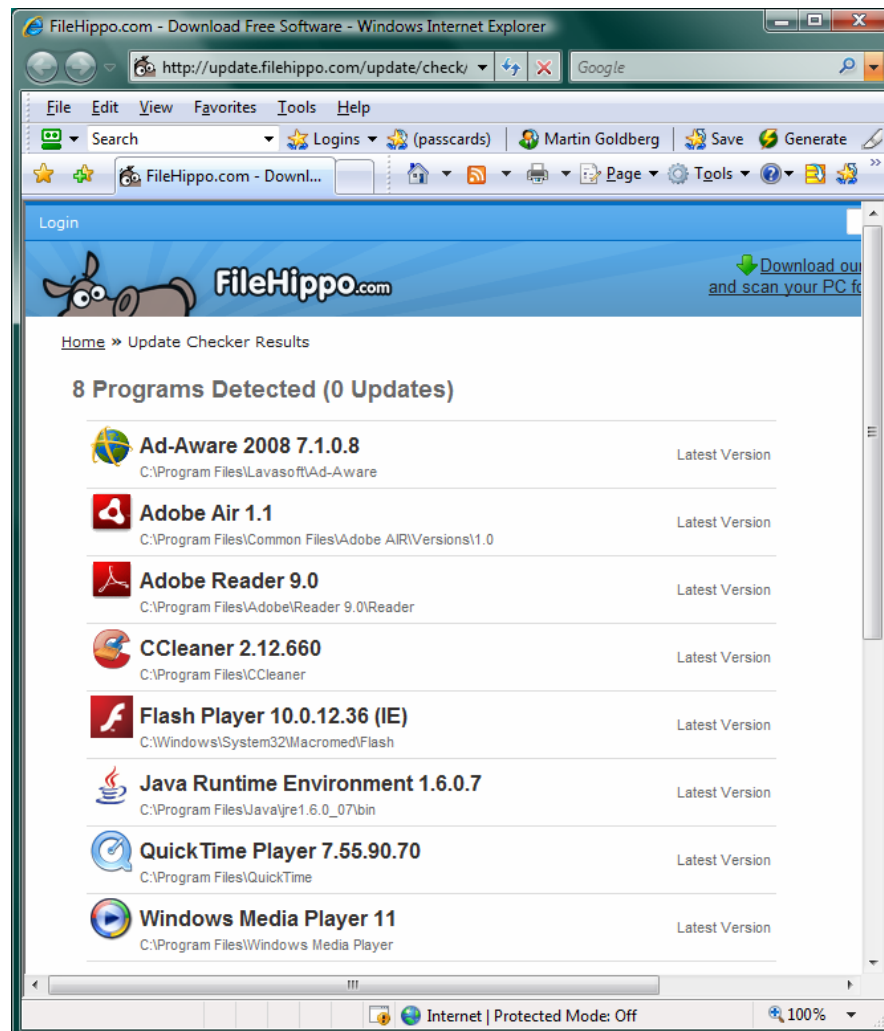
- You should see:

  Click on OK.

- You should see:

> Click on Retry (right side).

- Update Checker will run and show a screen similar to:

> You are now properly configured.

> Close the Update Checker window.

Open SOUP Configuration and change the jobs that are a part of the weekly job by adding FileHippo Update Checker.

SOUP uninstall

To safely uninstall SOUP from your PC you should:

- Stop the Request for Support feature. Right mouse click on the SOUP icon in the system tray and then left click on EXIT.

- Run SOUP Configuration and Disable all features. This should remove all shortcuts from your desktop

- Open your control panel and launch the Add/Remove Programs application. Select Synovative's Office Utility Pak. Then select Remove.

- Open your Start Menu ➔ All applications. Right click on the remaining Synovative group and then click on Delete in the pop-up window.

Contact Tech Support, using the Request for Support program, if you have any issues.

tech.support@synovative.com