FileHippo Installation and Setup

FileHippo.com, a web download service, has released a new utility that will check programs on your PC that need updates and then lead you thru the update process. Once installed and properly configured for use with SOUP, you may add the FileHippo Update Checker to your weekly job in SOUP Configuration.

To download and install FileHippo Update Checker:

- Click on the link below: http://www.filehippo.com/updatechecker/
- Click on the Download now green arrow.
- When you see:



Click on Run.

If you are running under Vista you may see:



Click on Run.

• You should next see:



Click on Next.

• You should next see:



Click on I Agree.

• You should next see:

6 FileHippo.com Update Chec	ker Setup			
Choose Components Choose which features of FileHippo.com Update Checker you want to install.				
Check the components you wa install. Click Next to continue.	nt to install and uncheck the comp	ponents you don't want to		
Select components to install:	Application Run at Startup Desktop Shortcut Start Menu Shortcut	Description Position your mouse over a component to see its description,		
Space required: 144.0KB				
FileHippo.com	< <u>B</u> ack	Next > Cancel		

Uncheck both Run at Startup and Desktop Shortcut. You should see:

6 FileHippo.com Update Chec	ker Setup				
Choose Components Choose which features of FileHippo.com Update Checker you want to install.					
Check the components you wa install. Click Next to continue.	nt to install and uncheck the comp	oonents you don't want to			
Select components to install:	Application Run at Startup Desktop Shortcut Start Menu Shortcut	Description Position your mouse over a component to see its description.			
Space required: 144.0KB					
FileHippo.com	< Back	Next > Cancel			

Click on Next.

• You should next see:

FileHippo.com Update Checker Setup	
Choose Install Location Choose the folder in which to install FileHippo.com Update Checker.	
Setup will install FileHippo.com Update Checker in the following folde folder, dick Browse and select another folder. Click Install to start th	r. To install in a different le installation.
Destination Folder	Browse
Space required: 144.0KB Space available: 161.8GB	
FileHippo.com	Install Cancel

Click on Install.

• When installation finishes you should see:

🥹 FileHippo.com Update Checker Setup			<u> </u>
Installation Complete Setup was completed successfully.			
Completed			
Show <u>d</u> etails			
FileHippo.com	< <u>B</u> ack	<u>C</u> lose	Cancel

Click on Close.

• Shutdown and restart your PC.

To configure FileHippo Update Checker for use with SOUP:

Click on Start → All Programs → Update Checker (a single program, not a group). You should see:



Click on Settings (left side above the hippo.)

• You should see:



Click on all three check boxes.

• You should see:

Se	ettings								×
	Results	Custom	Loca	tions	Connection	Advance	d		-
	Open n	esults in:	0	Defau Custo %Pro	ult Browser om Browser gramFiles%\In	ternet Expl	orer\iexplore.exe	%1 ▼	
	Result options Image: Show all programs, not just the ones that need updating Image: Hide beta versions Image: Show the installation path								
	C	istomize	Resu	lts			ОК	Cancel	

Click on the Advanced tab (top row, right end).

• You should see:



Click on the option to Close program if no updates are found.

• You should see:

Settings 2
Results Custom Locations Connection Advanced System Tray Image: Close program if no updates are found) Image: Close program if no updates are found) Image: Run Update Checker when Windows starts Image: Close program if no updates are found) Image: Close program if no updates are found)
OK Cancel

Click on OK.

You should see:



Click on Retry (right side).

• Update Checker will run and show a screen similar to:



You are now properly configured.

Close the Update Checker window.

Open SOUP Configuration and change the jobs that are a part of the weekly job by adding FileHippo Update Checker.

SOUP uninstall

To safely uninstall SOUP from your PC you should:

- Stop the Request for Support feature. Right mouse click on the SOUP icon in the system tray and then left click on EXIT.
- Run SOUP Configuration and Disable all features. This should remove all shortcuts from your desktop
- Open your control panel and launch the Add/Remove Programs application. Select Synovative's Office Utility Pak. Then select Remove.
- Open your Start Menu → All applications. Right click on the remaining Synovative group and then click on Delete in the pop-up window.

Contact Tech Support, using the Request for Support program, if you have any issues.

tech.support@synovative.com